**GLASSES WARRANTY POLICY**

The doctors and staff at Pflugerville Vision Care would like to thank you for your purchase. Our aim is to provide clear, comfortable vision for a long time. For that reason, we offer a generous warranty on glasses.

**Frames**:

1. Frame adjustments are free of charge and can be done anytime during business hours without an appointment.
2. If your frame needs to be repaired or replaced during the year after you receive them, the first time is totally free of charge. This does not apply if the glasses are lost.
3. Any subsequent frame replacements within the year will have a co-pay of $25.00, unless the replacement is due to a manufacturer’s defect in which case there would be no charge.
4. If you are unhappy with the style of your glasses, you have the option to select a new frame as long as it is *within 60 days of the time the glasses were ordered*. If the new frame is the same cost or less, there will only be a $25.00 lens fee. If the new frame is more expensive, you will pay the difference between the prices of the two frames and a $25.00 fee for the new lenses.

**Lenses:**

1. If the lenses are defective or you are unable to adapt, we will replace the lenses at no charge as long as it is within *60 days of the time the glasses were ordered*.
2. When applicable, all lenses are covered by the manufacturer’s warranty against scratches. This warranty varies depending on the lens options chosen. Please ask your optician for details.

Enjoy your new glasses! If you have any questions, call us at 512-251-4099 and we will take care of you.